



# Ubora e-Services

Ubora Systems and Solutions has an E-Government solution to host and manage thousands of online services coupled with new wave of crowdsourcing features. We guarantees citizen engagement and gears government toward the smart city. Ubora takes pride in being the first few to introduce subscription plans for a government solutions. Ubora is offering 2 types of subscription plans. The main difference is the location of the data center.

- > On-Premise Edition – Location of the data center is in-country
- > Cloud Edition –Location of data center is determined by Ubora

ECONOMICAL — QUICK TO LAUNCH — LOW-RISK — HASSLE FREE — SCALABILITY — AVOID OBSOLESCENCE



## Functions of Ubora e-services

	Business Permits		Bill boards & Advertisements		Rent Collections		Market and Hawkers Management
	Liquor and Bar Licensing		Food Hygiene and Health		Fire and Safety Services		HealthCare Provision
	Garbage Collection		Sanitary/Sewerage Management		Parking Management		Sub-counties Networking

# Features of Ubora e-Services

## 1 Ubora E-Government Platform

Ubora's e-services aims to make government e-services user-centric, intuitive and easy to use. It starts with a core module which supports a authentication initiative that makes it simpler and more convenient for the public to transact online with the government. Citizen can expect to access online government services anytime, anywhere with one common User ID and password upon registering



## 2 Ubora Citizen Engagement

Ubora Citizen Engagement is a 100% crowd-sourcing app that enables citizens to report issues. It's integrated seamlessly with the government's command centre so that agencies can manage all grievances and complaints at a go.



## 3 Cloud Hosting

Ubora e-Services is a 100% cloud based solution. Your instance will be deployed on pivate and private cloud infrastructure.



## 4 Managed Services

Ubora assumes an ongoing responsibility for providing technical support services. This includes system maintenance, monitoring, backup and many more.



## 5 Training

Ubora provides training to make sure users are fully equipped with the knowledge to use our system effortlessly.



Ubora E-Government platform offers a complete suite of ready-to-use modules:

### E-Services

- Ready-to-use
- Easy self-configurable
- Multi-Agency

### Authentication

- Public Account Registration
- One Password for All E-Services
- Public Account Management

### Government Centre

- Inbox and Tasks
- Back-Office Processing
- E-Service Registry
- Service Level Tracking

### Citizen Centre

- E-Government Portal
- Message Hub
- Application Status Tracking
- Document Vault
- Content Management

### Reports

- Batch and Ad-Hoc
- Performance Analysis
- Payment Reports

### Payment

- Integration to Payment Gateways
- Multi Payment Modes
- Payment Management

### Dashboard

- Summary Status
- Performance Metrics

### Mobile Application

- Mobile Citizen Centre
- iOS and Android Support

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